perspecta™

Governance, risk and compliance with ServiceNow®

Tame the Risk Management Framework (RMF)

Benefits

- Authorization to operate (ATO) package routing with continuous monitoring integrated into existing ServiceNow approval workflows

- Integration with the Unified Compliance Framework®

- Capability to fully use Tenable® vulnerability and security technical implementation guide data to feed plan of action and milestones requirements

- Customization of standard workflows for categorization, controls and ATO package approvals

- On-demand reporting of overall compliance and compliance by control family

Many governance, risk and compliance (GRC) systems are separate from existing operational and management systems, forcing already stretched team members to learn yet another tool and monitor yet another standalone system. Workflows do not share a configuration management database (CMDB) with operational workflows. Integrations are difficult and must be regularly updated. Personnel tend to look at these systems as another checkbox in their over-scheduled days that make it difficult for them to actively participate in reducing risk.

As organizations move to cloud environments, risks are increasing exponentially. To effectively manage exposure, millions of assets need to be continually monitored in real-time and risks prioritized based on mission impact. At a foundational level, an organization's approach to GRC needs to evolve into integrated risk management and be skillfully woven into existing IT service management

(ITSM) and IT operations management (ITOM) systems.

GRC with ServiceNow

Perspecta's GRC with ServiceNow solution can help you evolve your approach to GRC into an integrated risk management practice, providing true integration with operational and IT risk management as well as audit management. Our open, scalable and cloud-based solution uses automated risk indicators and scoring to identify high or emerging risks while mission-oriented, process-based workflows and context aid in analyzing and acting on risks based on mission impact.

Faster deployment: The Perspecta GRC with ServiceNow compliance framework utilizes use case accelerators for faster deployment. By leveraging ServiceNow, our customers have access to quick-start frameworks for common compliance frameworks, including the Risk Management Framework (RMF), so your

organization can quickly adopt process best practices during implementation. Additionally, we have captured much of the implementation and on-boarding requirements, including public-sector best practices, to speed implementation and provide a complete set of in-instance technical documentation.

Improved efficiency: GRC with ServiceNow creates efficiencies in maintaining compliance controls, fulfilling obligations and managing risk with a CMDB that allows for a "test once and comply many times over" philosophy. This efficiency can lead to a more effective GRC program, by decreasing the time needed to perform audits with Unified Compliance Forum, reducing the time to complete assessments and keeping risk and liabilities to a minimum.

Centralized platform: With our solution, compliance information moves to a centralized platform, allowing for the automation and alignment of common controls to multiple compliance frameworks, obligations and mandates. As a result, organizations eliminate redundant retests through simplified process workflows. Compliance information is aggregated into a single repository and collected automatically on the NOW platform, providing immediate visibility to risk posture and areas of noncompliance.

Consolidating risk management with your IT tools into a single data model transforms the risk management experience. It automates workflows, increases real-time visibility of high and emerging risks and improves GRC productivity while enabling you to shift from reactive to proactive risk management efforts.

Automated workflows: With automation and process redundancy reductions, organizations are able to reduce the average workload of compliance operators and contributors. GRC professionals are freed from many administrative, testing and reporting tasks and are able to actively participate in risk reduction. Improved accuracy and data trail linkage simplifies the verification of results. Perspecta's GRC with ServiceNow solution can produce immediate validation for auditors and internal compliance employees, saving many hours.

Simplified reporting: Automated data collection and report mapping simplify risk analysis and reporting, reducing the human effort to achieve compliance. Reporting can be conducted easily—alleviating the

laborious process of compiling siloed data across hundreds of spreadsheets. The single pane of glass on GRC with ServiceNow provides transparency and new insights. This centralized source of truth is available to relevant parties across the enterprise. Compliance managers are freed from ensuring that regular information updates are populated at distinct levels and intervals and organizational leaders are able to improve decision making and reduce risk.

ServiceNow premier partner

As a ServiceNow premier partner, Perspecta is able to rapidly determine the most secure and cost-effective deployment model for your organization—managed service, on-premise or a combination of the two. Then, with minimal disruption, we can efficiently tailor that environment to meet specific agency or department needs.

We are able to jump-start implementation utilizing the RMF acceleration capability. We also have the capability to fully use Tenable vulnerability and security technical implementation guide (STIG) data in plans of action and milestones, exporting relevant information to enterprise mission assurance support service (eMASS) if needed.

Working together with our applied research hub, Perspecta Labs, we can leverage market-leading capabilities across a range of functional areas to accelerate the innovation ServiceNow enables.

Why Perspecta?

Beyond our expertise with GRC, Perspecta brings a wide range of expertise and capabilities with deep experience within the public sector. This means Perspecta can bring GRC, service, operational and security management together to modernize and transform your environment, allowing the insights and capabilities to provide opportunities for innovation in risk management.

We also provide workshops and transformation assessment and advisory services that can help clarify your specific needs and inform a strategy for utilizing GRC with ServiceNow through integrated risk management.

If you're ready to achieve true integration with audit management and operational and IT risk management, reach out today at contactus@ perspecta.com.