Application management transformation

Advance your digital strategy by optimizing IT spend

Changes in market conditions, competitive landscape and user expectations are forcing organizations to deliver new services quickly, while having to maintain efficient operations. This calls for accelerated digital transformation and requires increasing investment in digital strategies, customer experience and service automation. Meanwhile, your ability to keep up can be hindered by application portfolio complexities, aging systems, non-standard delivery models, inadequate application security and/or lack of skills you need to fully realize your digital workplace vision.

Drive the pace of change with better outcomes

At Perspecta, we lead digital transformation by partnering with our government customers to shift your IT spend from operations to innovation, enhancing the application environment while optimizing return on investment. Our application management transformation services help reduce costs and improve the insight to and management of your applications portfolio through automation, analytics and flexible support models. Break the gridlock between maintenance and innovation by shifting IT spend away from locked-in maintenance costs. Our service delivery is both predictive and prescriptive—we have the ability to understand the pattern of issues our customers face using new predictive artificial intelligence (AI) technology and can then prescribe a resolution to those issues. Our focus is on driving measurable business value and outcomes through what traditionally is seen as spend. This is done by investing resulting savings into initiatives that deliver new services to your constituents, improve user experience and efficiency and enable new digital strategies.

Key benefits

- Reduce costs by up to 40% while improving service quality
- Drive speed to value through service automation, application performance management, AI, analytics and continuous improvement
- Gain ready access to depleting legacy technology skills and hard-to-get modern technology skills
- Optimize your application portfolio on premise or in the cloud

Get proven results for your digital strategy

Perspecta assesses your current applications management maturity and develops a road map specific to your enterprise. If you are not ready for full outsourcing, we can improve your service delivery efficiency by conducting an automation assessment. Our service automation or applications performance management services can be scaled up to meet your evolving needs. We will work with you to identify your strategic and operational objectives to prioritize the initiatives required to:

- Optimize applications management
- Leverage and implement service automation
- Link business outcomes to applications performance

Assessment road maps

At Perspecta, we'll help you optimize your application spend and the implementation of new services through comprehensive maturity road maps.

- **Applications management**: We identify your enterprise's risk profile and develop options to optimize service delivery. Then, we deliver a road map to transform your applications management from the current baseline to a higher maturity state—reducing costs and operational risks, while increasing efficiencies
- **Automation tools and service management**: We'll develop a road map to improve processes and automation maturity to reduce manual effort, resulting in cost-effective service delivery and an improved user experience
- **Linking business process outcomes with application performance**: We'll assess the supporting tools and automation required for implementation—resulting in a report and road map to help your enterprise achieve a linkage between applications and business performance

Delivering results

- In support of a federal customer we are proactively monitoring applications and interfaces, sending notifications to user organizations of planned and unplanned outages and coordinating incident tracking and problem resolution
- In support of a major U.S. city, Perspecta ensured productivity, security and the ability to avoid and respond to incidents in city services for more than 2,300 active users in 50 locations

Why Perspecta

At Perspecta, we'll help you optimize your application spend, improve services and deliver new services to your constituents. Our customers benefit from Perspecta's technology independence, highly-skilled talent, mission expertise and deep partnerships. This is what we promise:

- **Consistent service**: We provide consistent service delivery, backed-up standards platforms and ISO certifications
- **Speed-to-value**: Perspecta rapidly transitions your application portfolio to our industrialized delivery system, leveraging our leading edge technology and proven delivery methodologies
- **Service automation**: Perspecta extends traditional delivery models with next generation technologies. We use IP and coinvestment through a world-class partner ecosystem
- **Always on dashboard**: We provide visibility into service delivery through dashboards and analytics. We deliver predictable ongoing savings through service automation, predictive AI, analytics-driven processes and continuous improvement
- **Reputation**: Get the results, reliability and delivery you need

Next steps

You need to fully understand your enterprise's priorities and needs, and how your current applications portfolio may be hindering your ability to address those needs.