

Case management solutions

Modernize to agile, intuitive, cost-effective solutions for managing data and operations of public sector justice and legal agencies



Features

- Case initiation and processing
- Simple to read dashboards and analytics
- Intuitive user interface
- Flexible solution architecture
- Cases and claims management
- Matter management
- Time tracking

Streamline and simplify legal case management and administration and improve the user experience by leveraging an end-to-end legal solution to manage cases and matters, produce reports and case documents and track time.

Introducing Perspecta's case management solutions

By taking a user-centric approach during solution design, our case management solutions were developed to simplify case management and create business process efficiencies.

Built on the Microsoft Dynamics 365 platform, our solutions feature a suite of functionality to provide comprehensive case activity management, and have been pre-configured to include core legal case management features and functions.

During implementation, they can be extended—through additional configuration—to meet your agency's unique requirements.

This approach combines the benefits of traditional custom development in terms of flexibility and adaptability to support your specific needs, with the reduced risk, shortened implementation timelines and lower price point offered by commercial off-the-shelf (COTS) products.

Plus, system changes to introduce new features or to accommodate new laws, policies and regulations can be made through configuration. Most traditional legacy systems require significant time and effort to modify as code changes and further development is required.

Benefits

- Reduce the time and risk required to replace legacy case management systems
- Agile and flexible platform that is easy to modify as needs change
- Lower total cost of ownership than existing systems
- Predictable pricing options that allow you to replace capital and operations expenses
- Accelerate your journey to modernization
- Simplify and streamline case management, time tracking and reporting
- Easily integrated with internal and external agency systems

Security

Perspecta solutions deliver a multilevel, configurable security model, supporting field- record and division-level security. We use role-based security to assign privileges to users from viewing, editing or deleting sensitive information.

Auditing

Automatically track and log changes made to your data through record or field-level auditing. Users are able to analyze a particular record's history, view a summary of everything that has changed, or track when a user accesses the system and the specific changes the user made.

Error detection

Data validation rules are built into the solutions. Options set limits on data that can be stored or related to case records. Each attribute or field has specific data validation rules or limitations.

Duplicate detection

To maintain your data's integrity, our case management solutions are pre-configured with duplicate detection rules. You can merge duplicate records by selecting individual fields from each record you want to retain in the permanent record, and then delete the duplicate file. The framework also enables you to define additional duplicate detection rules.

Bulk update

Our case management solutions allow the user to process bulk updates to multiple cases as part of the same task.

Deployment options

Our solutions support multiple deployment options including on-premises, in a virtual private cloud, Microsoft CRM 365 Online, Gov Cloud, Microsoft Azure or a hybrid cloud.

Why Perspecta

Our case management solutions are an ideal platform for your court, justice and legal process automation, enabling more efficient case and matter management, time tracking, document management and reporting. Point-and-click configuration tools make tailoring the solution easy. And the ease of use, familiarity of the application's look and feel, and fully native integration with Microsoft's business intelligence, collaboration/ document management, and Office solutions simplifies user training and adoption.

Learn more at perspecta.com.