Mission process transformation

Structured evolution and transformation of mission and business achieved through data visualization and analytics

Benefits

- Understand enterprise behavior and discover true "as-is" state
- Develop transformation strategy
- Holistically evolve mission delivery
- Streamline and continuously improve
- Enable data-driven decision making
- Determine how and where to best integrate new technologies
- Enable value-driven organizational transformation to support mission and business transformation
- Accelerate value delivery

Most organizations think about digital transformation in terms of changing technology, but at Perspecta, we think of it as much more than that—it's an opportunity to redefine strategies and accelerate business results. Balancing the people, process and technology elements is vital to enabling success. And so, the challenge is not necessarily the new technology itself, but how to simultaneously evolve the processes and organizations implementing those technologies.

Most Government business and mission systems are designed and operated for long durations of time. While technology, business climate, or administrations changes can drive change or the need for change, the underlying routines and behaviors in how work is accomplished (people, process) is the often overlooked yet key element to the equation.

Taking a top-down approach, considering strategic alignment of initiatives, end-user needs and experience and enabling improved processes is required when transforming to new technologies.

The harmonious combination: People, process and technology

Mission transformation takes many tools and techniques to help drive a future or a new reality. And the creative ideation of considering people, process and technology requires a unique combination of tools, techniques, methods and models to achieve target conditions and strategic goals.

At Perspecta, we hybridize multiple techniques and philosophies to yield a new way of problem solving. Our mission process transformation (MPT) approach, involves and innovative combination of appreciative and humble inquiry, lean, Six Sigma, design

thinking, kata, decision analysis/analytics and systems thinking approaches to provide the strategy and process framework to achieve new levels of performance and cost savings.

This unique combination of skills and techniques is what provides our customers with the enabler needed to accelerate value creation and delivery.

Mission and business systems are comprised of hundreds and sometime thousands of interconnected processes making up the actions and conditions that allow complex and complicated systems to function on a daily bases. MPT provides the art and science required to bring all these elements into harmony allowing products, processes and services to function and flow seamlessly.

Why Perspecta

At Perspecta we see opportunities where others might see problems. This cultural mindset is what sets us apart. With more than 200 improvement and transformation initiatives for critical national systems and business enterprises, resulting in millions saved for government customers, Perspecta offers experienced, expert change agents with cross-training and experience with multiple approaches.

A sampling of our results

- Cross-directorate workshop for government customer reduces 1.5 years off the end-to-end cycle time of enterprise acquisition processes for new technologies, resulting in reduced cost and increased agile mission responsiveness

- Workshop for government customer on asset deployment schedule averts millions in cost

- Multiple workshops for government customer streamline major enterprise systems engineering process areas (CM, readiness, risk) and develops unified, integrated governance, reducing duplicative work and associated cost

- Six Sigma project covering multiple government operations and maintenance contracts identifies $10 million/year enterprise savings for government customer

- Reorganization workshop for government customer integrates two organizations and align capabilities

- Value stream mapping (VSM) event for government customer reduces cycle time of commercial off the shelf software standard selection processes by ~30 percent; increases transparency

- VSM reduces cycle time by 29 percent of a government customer's verification, validation and test process, saving $2.8 million annually

- Strategic planning off-sites assist government customer to develop strategic plans and align portfolios

- Workshop to define new acquisition approaches and stand up new government division for customer

- Cross-tower VSM aligns systems engineering and architecture across the enterprise enabling better investment decisions at the portfolio level

- Multi-phase project establishes IT strategy for government customer's evolution to the cloud: concept of operations, objectives, use cases, requirements, etc.